

# Aero-Sharp Factory Warranty



Thank you for purchasing the on-grid inverter from Shanghai Aero-Sharp Electric Technologies Co., Ltd (hereinafter “Aero-Sharp”).

For the above named products, you receive an Aero-Sharp factory warranty valid for 10 years from the date of purchase.

The Aero-Sharp factory warranty covers agreed period beginning at the date of purchase of the product, subject to the conditions listed below. Please notice that this does not apply for the accessories.

If a product becomes defective during the specified Aero-Sharp factory warranty period, please contact the Aero-Sharp appointed local installers who will conduct :

- On-site inspection & repair,
- Exchange for a replacement product of similar unit

In the latter case, the remainder of the warranty entitlement will be transferred to the repaired or replacement product. In such an event, you do not receive a new certificate, as your entitlement is documented at Aero-Sharp.

Circumstances where warranty service is not provided

- Damaged by improper installation, usage, connection, not comply with the instruction manual or other man-made damage
- Operate the products beyond the applicable safety regulations
- The warranty card has been altered or its date is hard to recognize
- Change, modification or repair attempts of the product without authorization
- Transportation damage
- Product description unconformity from the content of warranty card
- Information on the original nameplate missing or not clear enough to identify the delivery date and product model
- Use non-designed accessories
- Improper PV system design
- Force majeure (e.g. lightning, earthquake, flood or fire)

From the day the inverter is purchased, please correctly fill the Warranty Card and submit to the appointed installers to seal/signature on it. Any changes need to be made in the customers’ personal information (address, telephone

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number, etc.), please notify the appointed installers. Please keep good custody of your Warranty Card and present it when you need the warranty service and keep the record provided by the service staff.

If the defective product can not be repaired on site, we will exchange for a replacement product of similar unit.

If the Grid-Connected PV inverters within the warranty period are severely destroyed and totally unrepairable or its components are out of producing, Aero-Sharp will supply customers with replacement of similar unit.

*\*All claims arising from or in connection with this warranty are subject to the law of Republic of China.  
Aero-Sharp Company reserves the right of final explanation and edition.*